GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2358
ANSWERED ON:30.11.2016
Confirmation of Wait-listed Tickets
Somaiya Dr. Kirit

Will the Minister of RAILWAYS be pleased to state:

(a) whether it is true that nearly 10 to 12 lakh travellers could not travel due to non-confirmation of wait-listed tickets on daily basis;

(b) if so, whether the Government will evolve a mechanism to confirm wait-listed tickets by running two sets of trains following each other with some time gap to accommodate wait-listed passengers;

(c) if so, the reaction of the Government thereto; and

(d) the action being contemplated by the Ministry to confirm huge number of wait-listed tickets?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) to (d): A Statement is laid on the Table of the House.
STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO.2358 BY DR. KIRIT SOMAIYA TO BE ANSWERED IN LOK SABHA ON 30.11.2016 REGARDING CONFIRMATION OF WAIT-LISTED TICKETS

(a): On Indian Railways, demand pattern varies during peak and lean periods. During peak periods, the demand outstrips the availability. During this period, reserved accommodation especially in the trains running on popular routes particularly in upper class gets exhausted within short duration of opening of reservation. However, during lean periods and on non-popular routes, confirmed accommodation is available for longer duration in most of the trains. During the Financial
Year 2016-17(upto October) the daily average number of reserved passengers booked and those who remained on waiting list after preparation of reservation chart were 14.38 lakh and 1.16 lakh respectively.
(b) to (d): To meet the growing needs of the travelling passengers and to cater to unsatisfied demand, Indian Railways enhances availability of services and berths/coaches which is an ongoing process subject to operational feasibility, commercial viability, availability of resources etc. During the year 2016-17 (till October), 37 new trains have been introduced, run of 27 trains has been extended and frequency of 4 trains has been increased. Indian Railways also facilitates the passengers by augmenting the load of popular train services by attaching extra coaches on permanent basis and thereby generating extra carrying capacity. During financial year 2016-17 (upto October), 483 coaches have been augmented which have collectively generated an additional capacity of 35827 berths/seats to the existing capacity. In addition to this, during peak seasons like summer vacations, winter vacations, festivals including Holi, Pooja, Dussehra, Diwali, Chhath, etc. special trains are operated by Indian Railways to clear the extra rush of passengers. During the financial year 2016-17 (till October 2016), 23057 special train trips were run and 60895 coaches were attached on temporary basis.
Further, with a view to providing confirmed accommodation to waitlisted passengers and also to ensure optimal utilisation of available accommodation, the Alternate Train Accommodation
Scheme known as 'VIKALP' was introduced as a pilot project on Delhi-Lucknow & Delhi-Jammu sectors wherein any passenger getting waiting list ticket at the time of booking can opt for shifting to alternate train in case his/her status remains waiting list at the time of preparation of first reservation chart subject to availability of accommodation in alternate train. This scheme has now been extended on Delhi-Howrah, Delhi-Mumbai, Delhi-Chennai, Delhi-Bengaluru and Delhi-Secunderabad sectors also.
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